

Job Announcement

[Inflectra Corporation](#), a Washington, DC-based software company is looking to hire an experienced **Test / QA Manager** to be based in the company's headquarters in Silver Spring, Maryland. Inflectra creates powerful web and desktop-based applications to help product teams all over the world.

The duties of this role include:

Technical Guidance:

- Manage, develop and deliver Inflectra's product quality assurance strategy, addressing all phases of product development
- Develop and manage quality assurance metrics for performance improvement of all teams
- Draft and help deliver high quality, risk-based test scripts and plans
- Work with product team to develop a risk-based testing strategy to ensure new features undergo robust quality assurance
- Coordinate the quality assurance schedule with product and business leads

Process Management:

- Design and execute tests appropriate to the AUT for that release (focused on human testing using a variety of techniques, including functional testing and exploratory testing)
- Accurately record test results in our internal tools so that all testing is tracked and actions for developers and other testers are clear
- Work with the product manager to track and manage the quality of each release, including the overall state of testing, flagging risks to release as appropriate
- Work with the rest of the product team to make sure we deliver high quality, well tested releases with minimal bugs
- Identify new bugs as discovered during testing or from customers and create internal bugs with clearly reproducible steps

Team Collaboration:

- Provide effective communication regarding issues, objectives, initiatives and performance internally to Quality Assurance and externally to Leadership and Development Teams

- Manage and respond to Software Quality Assurance issues with related groups such as Development, and Customer Support
- Collaborate with the team to prioritize enhancements, and shape the future short, medium and long-term direction of our products
- Implement ongoing quality improvement processes working with Leadership, Development, and Customer Support teams, as necessary

Support:

- Work on technical support issues to provide answers to customers, acting as the face of the company and therefore acting in a professional manner, using courteous and clear language that aligns with that of the company

Professional Growth:

- Develop technical knowledge of our products and services
- Be committed to ongoing professional development to learn new testing methodologies (including areas like automation), technical skills, and industry trends

What You Offer

- **At least 5 years experience as a senior tester and / test/QA manager**
- **Significant experience in a variety of testing methodologies and techniques**
- **Take a risk-based and prioritization approach to software quality and the team's work**
- **Manage and help train the team in delivering QA goals**
- Excellent listening, oral, and written communication skills, including about technical issues (with developers, other testers, management, and customers)
- Strong analytical and problem-solving skills and confident at troubleshooting and investigating (including investigating the specific steps that reproduce issues)
- Willing to become proficient in Inflectra tools, as well as internal systems and platforms
- Excellent organization and time management skills (both of yourself and others)
- Able to take initiative and complete tasks independently

- A team player who can work across teams in the company to make sure we do the best we can for all our customers
- Experience in managing and working with distributed team members a plus
- Test automation skills not required, but technical experience beyond UI testing is desired (for instance simple automations, script writing, API testing)

What We Offer

This is a full-time position. This job comes with excellent benefits including vacation, holiday, and personal/sick time; medical insurance; and a retirement plan with a company match. We cultivate a friendly and supportive environment to help us achieve our goals. Check out the company Core Values [here!](#)

How To Apply:

Please send your resume and cover letter, with 3 professional references to jobs@inflectra.com.

Submission deadline: April 7, 2021

Thank you!