

CASE STUDY:

ICICI SECURITIES STREAMLINES PROJECT MANAGEMENT WITH SPIRAPLAN



CLIENT:

ICICI Securities, a leading financial services company and part of the ICICI Group.

BUSINESS CHALLENGE:

ICICI Securities struggled with fragmented project data and limited reporting across various tools. They needed an all-in-one, secure, and customizable project management solution to centralize operations, improve insights, and meet compliance requirements.

SOLUTIONS

ICICI Securities chose SpiraPlan® by Inflectra as the all-in-one, on-premises, enterprise platform to unify work, data, and reporting. They then extended SpiraPlan's native capabilities with department-specific, compliance-ready reporting to fit their operational realities.

KEY CAPABILITIES

- Adopted SpiraPlan as the single, centralized platform across requirements, releases, testing, defects, resources, and portfolios—eliminating tool sprawl.
- Enabled role-based dashboards for leadership, operations, and compliance to provide real-time, decision-ready views.
- Implemented configurable, department-wise tabular reports within SpiraPlan to align with internal audit and regulatory needs.
- Standardized custom list mappings to improve clarity, adoption, and governance across teams.



RESULTS

50% reduction

in manual reporting effort via automated reports and real-time dashboards.

1 unified platform

replacing multiple tools, creating a single source of truth.

30% faster

leadership decision cycles through instant visibility into KPIs and bottlenecks.