# CASE STUDY

# Eurofins: Elevating Software Validation and Management with The Inflectra Platform

## The Challenge

Eurofins India Pvt Solutions, a leader in IT and testing, faced significant challenges with their previous project management tools, which were becoming outdated and inadequate for the evolving demands of the industry.

## The Company

**Client:** Eurofins India Pvt Solutions

**Industry:** IT and Testing

**Geographical Scope:** Worldwide

**Team Size:** 19

**Projects Undertaken:** 2

**Prior Tools Used:** EtQ in-house eValidator

## The Project: EtQ

With a focus on improving operational efficiency and project oversight, Eurofins required a solution that offered not just functionality, but also versatility in deployment and ease of use.

## Inflectra Products

- **SpiraTeam**: For integrated project management.
- **SpiraTest**: For robust test management.
- **Rapise**: For innovative test automation and screen recording.

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## Why the Inflectra Platform

Key factors leading Eurofins to select Inflectra over others included:

- Proven success in prior projects.
- Options for both cloud and on-premise deployment.
- Exceptional usability and user experience.
- Advanced functionality in compliance, traceability, auditability, project management, requirements management, and test automation.

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The testing tools from Inflectra have been a game-changer for us. Their user-friendly nature combined with powerful functionality has revolutionized our testing process, significantly elevating the quality and reliability of our products. The impact on our organization has been substantial, saving both time and resources.

*Lovish K, Principal Software Engineer, Eurofins India Pvt Solutions*

## Outcomes and Improvements:

Through Inflectra's platforms, Eurofins accomplished:

- Simplified management of test scripts.
- Innovative use of Rapise for recording test scenarios.
- Enhanced ability to adjust script execution speed.
- Diverse and flexible report exporting options.

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## Unexpected Benefit

With Inflectra's products, Eurofins discovered:

- exceptional flexibility in script execution, allowing them precise control of their testing efforts by dynamically adjusting the script's pace.
- the variety of report exporting options, enabling tailored documentation to suit their diverse needs and formats.
- that these features added a new layer of efficiency and customization and enhanced their overall workflow.

## Looking Ahead

Eurofins anticipates recommending Inflectra's products in future projects, reinforcing their trust in the effectiveness of these tools.

## Support Satisfaction

The Inflectra support team played a crucial role, earning a perfect satisfaction rating of 10/10 from Eurofins.

For more information on how Spira can benefit your organization, contact sales@inflectra.com

*spiraTeam*®   |   *Rapise*®

# The Inflectra AWS Partnership

Inflectra's customers work in mission-critical and high-assurance industries, and consequently expect the highest levels of service. For this reason, Inflectra hosts all of its applications on the proven Amazon Web Services (AWS) global infrastructure. Inflectra offers its customers a trusted lifecycle management platform for delivering critical products and services on-time and with the highest quality. The partnership with AWS lets us focus on delivering application services, knowing that the infrastructure has world-class security, reliability and safety built-in.

In addition, the flexibility and agility of the AWS platform has let Inflectra expand and scale its business to meet and exceed customer requirements as their needs have grown. We have been able to add regions and services as our customers globally expanded.

## Leica: How Inflectra and AWS Delivered Results

### ≫ Solution

The deployment of Inflectra's SpiraPlan and SpiraTeam revolutionized Leica Biosystems' approach to managing medical device development projects, offering a unified platform for diverse project needs. Inflectra's integrated requirements management played a crucial role in keeping all stakeholders aligned

One of the key considerations was how to support a global team with highly performant, low-latency connectivity. Inflectra in partnership with AWS was able to deploy its SpiraPlan and SpiraTeam solutions into multiple AWS regions (Ireland, Frankfurt, Singapore, and Seoul) giving the customer the flexibility, performance and reliability they needed.

Inflectra made use of AWS EC2, EBS and AWS Lifecycle Manager to provide a robust and highly performant solution across these regions.

### ≫ Results and ROI

Inflectra's platform enhanced collaboration across Leica Biosystems' teams in Germany, India, and China. It allowed different departments, from product design to marketing and IT, to effectively share requirements, feedback, and reviews. Finally, it centralized management of requirements, incidents, and tests, improving overall productivity.

## Features

### Reliability & Privacy

Our customers care about data privacy and service reliability above all else. Inflectra has designed its SaaS platform using the flexibility of AWS to have six discrete privacy regions that ensure data sovereignty and privacy requirements are always met. Currently we are able to host data for customers in the USA, Canada, Europe, India, Australia, and Singapore. Each region offers multiple availability zones and both a primary and disaster recovery region

### AI-Enabled Traceability

Our customers need to be able have complete traceability from their business requirements to all of the software development and testing assets managed within the Inflectra platform. We leverage the power of AWS CodeBuild and DeviceFarm to provide an integrated DevOps solution dashboard in a 'single pane of glass'. Embracing the power of GenerativeAI, our platform includes an innovating AI assistant using AWS Bedrock that lets customers generate tests, tasks, code and risks from their business requirements and user stories.

**Visit AWS Marketplace to purchase or start a Free Trial today.** ≫

## Get started with Inflectra solutions on AWS

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