

CASE STUDY



SpiraPlan:

The central platform for managing quality, IT testing, and releases.

Customer Overview

- Customer: HPE
- Industry: Information Technology
- Size: 40,000+ named users
- Over 1,000 concurrent users
- Previous toolset: HP ALM, Serena



**Hewlett Packard
Enterprise**

The Challenge

Hewlett Packard Enterprise (HPE) needed to rapidly migrate from their former in-house platforms (ALM, UFT, Serena) that they had divested and sold to Micro Focus.

In addition, they were looking to standardize and streamline their workflows and operations, reducing the large number of customizations that had accumulated over time.

HPE needed to find a solution that offered all the key functionality of their existing platform, and could be migrated with zero downtime before their old licenses expired.

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Why SpiraPlan?

- Features, Integrations and Flexibility
- Compliance, Traceability, Auditability
- Unified platform vs. separate tools

SpiraPlan: Streamlining the Delivery of Enterprise IT Solutions to Customers At Scale

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Ability to support massive organizational growth with significant operational cost efficiency.

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Solution Implementation

SpiraPlan was implemented by our trusted service partner Coveros, with the entire migration from Micro Focus ALM and Serena to SpiraPlan being completed on schedule and under budget. Since the initial migration, HPE has been able to reduce tool sprawl and migrate other teams and divisions from other tools such as XRAY, TestRail and qTest to SpiraPlan.

Results and Benefits

SpiraPlan's ability to act as the central project management and governance hub for HPE has been a game changer. It has allowed them to integrate new and emerging technologies such as GitHub Actions and DevSecOps easily.

Future Plans

- Scaling SpiraPlan further to deal with additional teams and groups from the Juniper acquisition.
- Integrating SpiraPlan with ServiceNow to streamline the path from service request to product delivery.

Customer Satisfaction

Support team: 9/10

Likelihood to recommend: 8/10