

# CASE STUDY



## SpiraTeam & Rapise

Modernizing their QA with  
AI-Driven Test Management  
& Test Automation

### Customer Overview

- Customer: JAGGAER
- Industry: Supply Chain Software
- Size: 600,000 test steps
- Over 500,000 test runs
- 2 million file attachments
- Previous toolset: XRAY, Groovy

### The Challenge

JAGGAER was looking for ways to improve the quality of its software platform, in particular, reducing the number of bugs released into production and ensuring that key customer feedback was being incorporated into product releases.

Their head of QA wanted to dramatically improve the quality of their products, reduce the time to market and deliver improved user experiences. JAGGAER were looking to migrate to the cloud, but their existing XRAY test management solution could not handle the volume of test data and parameters.

*inflectra*

### Why Inflectra?

- Ability to handle the 400,000 test case parameters needed for ERP testing
- AI-enabled test automation and requirements analysis to improve quality

**JAGGAER**

# Improving Quality Engineering at JAGGAER, a Large Multinational ERP Provider

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Reduced the time performing QA tasks by 25-40% depending on feature complexity.

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## Solution Implementation

The migration of the test management data from XRAY to SpiraTeam was successfully completed in 3 months, with the system integrated with their Atlassian Jira instance at the same time. This was accomplished ahead of schedule.

Once the core data had been migrated, they were able to improve test case traceability with the user stories in Jira and improve QA productivity.

## Results and Benefits

The migration from XRAY to SpiraTeam was completed in just three months, ahead of schedule. After go-live, the customer improved traceability between Jira user stories and test cases, while the AI capabilities in Inflectra.ai helped the testing team reduce the time to create manual tests and automation scripts by 25-40%.



## Future Plans

- Integrating SpiraTeam with other DevOps tools and platforms at JAGGAER such as Linear
- Adopting the new features of Inflectra.ai such as self-healing of Rapise test automation scripts

## Customer Satisfaction

Support team: **9/10**

Likelihood to recommend: **10/10**